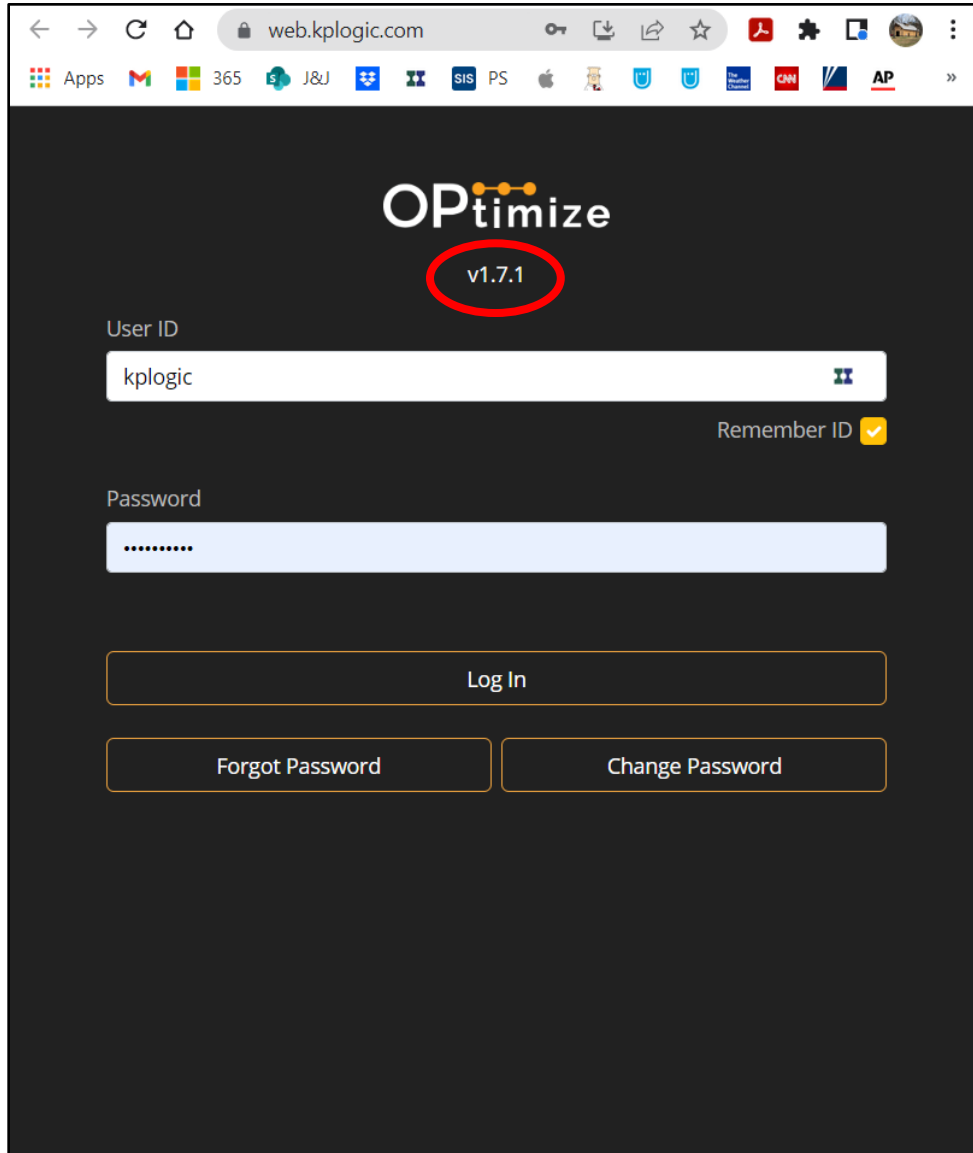


## Loading a New Version of the Website

1. Using Chrome or Safari, open the website: <https://web.kplogic.com>
2. When the page loads, press **CTRL-Shift-R** to reload the page without using cached data.
3. The correct version of the website (e.g. v1.7.1) should now show in the upper left corner.
4. If the website fails to load correctly, clear the browser's cache using the instructions on the following page.



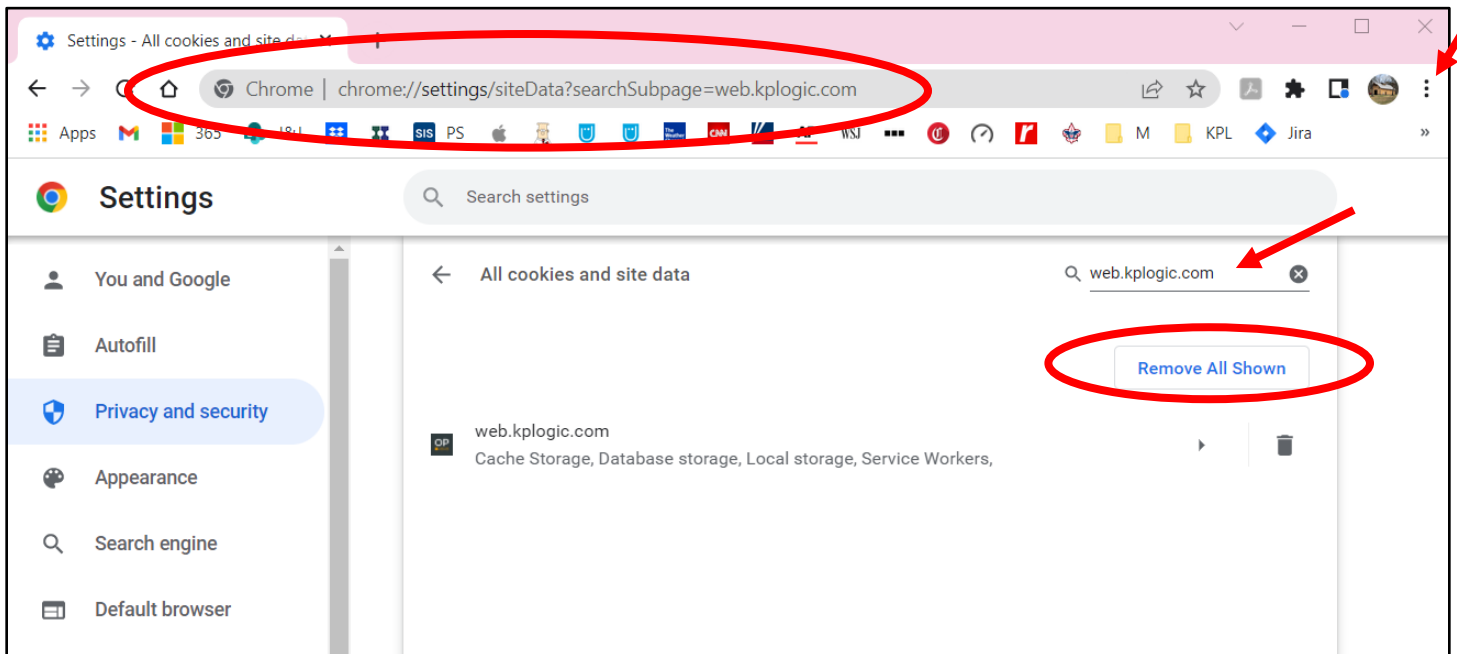
## Clearing Cache in Chrome for OPTimize Website

1. Open Chrome.
2. Paste or type <chrome://settings/siteData?searchSubpage=web.kplogic.com> into the address bar

Note: This takes you automatically to:

- Settings (click the 3 dots in the upper right corner)
- Privacy and security -> Cookies and other site data -> See all cookies and site data
- Enter *web.kplogic.com* in Search cookies in the upper right corner

3. Select **Remove All Shown**
4. Select **Clear All**



## Clearing Cache in Safari for OPTimize Website

1. Select Settings -> Safari -> Advanced -> Website Data
2. Search for "kplogic.com"
3. Left swipe on kplogic.com or web.kplogic.com and select Delete